

 **Email 4**

**Subject: We Value Your Feedback – Please Share Your Thoughts**

Dear [Merchant's Name],

Thank you for partnering with [Your Company's Name]. We're committed to your satisfaction and continually improving our services. Please help us by completing a short customer satisfaction survey. Rate Your Satisfaction:

**Ease of Use:** How user-friendly are our services?

<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Extremely Un-Satisfied		Satisfied		Extremely Satisfied

**Effectiveness:** Do our services meet your needs?

<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Extremely Un-Satisfied		Satisfied		Extremely Satisfied

**Communication:** Are you satisfied with our support?

<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Extremely Un-Satisfied		Satisfied		Extremely Satisfied

**Overall Experience:** How satisfied are you overall?

<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Extremely Un-Satisfied		Satisfied		Extremely Satisfied

Do you have any comments or suggestions for us?

Thank you for your time and feedback. We are here to support you every step of the way.

Best regards,

[Your Name]  
[Your Position]  
[Your Company's Name]  
[Contact Information]